

Don't forget...

Get a good assessment

Make sure your assessment is thorough.

Waiting time

Ask how long it will take to give you an answer.

If you're not happy

If you're not sure you got full information, ask for another opinion from a different staff member.

All these agencies have a proper complaint/appeal process if you're not satisfied with their decision.

If you're not confident in English

Ask for an interpreter if the person you're phoning or meeting with does not speak your language.

Ask for a trial

You can try out new equipment and may be able to get training for it as well. Ask for help if you need it.

Where else can you go?

Other places which may be able to provide funding for disability equipment and/or housing modifications are:

Lotteries Grants Board – 0800 824 824

Royal NZ Foundation of the Blind – 0800 24 33 33

Variety Children's Charity – (09) 520 4111

Housing NZ and your local City Council can provide accommodation and advice on accessible housing.

You can also speak to the Pacific Information Advocacy Support Services (PIASS) Trust for more help by phoning (09) 589 1922.

Who provides what?

EQUIPMENT AND MODIFICATIONS

(E.g. wheelchairs, walking frames, ramps, handrails, level-access shower, wider doorways)



Ministry of Health
through [accessible](#)

EQUIPMENT FOR YOU TO WORK

(E.g. computers and training, workstation modifications, special telephone)



Ministry of Social Development
through [Workbridge](#)

EDUCATIONAL EQUIPMENT

(E.g. computers, overlay keyboards, software, reading or writing aids)



Ministry of Education

Note: If your disability is the result of an accident, your equipment and assistance will be provided by ACC.

This leaflet tells you what is provided and how to apply for it...

A Guide to Getting Disability Equipment or Changes to Your House



In memory of Taria Kingstone, founding member of Lu'i Ola

Lu'i Ola
Auckland Pacific Disability Plan



What help can be provided?



Ask your general practitioner (GP) or specialist to send you to a specialised assessor who will decide whether you are eligible.

Enquiries: phone accessible on 0508 001 002 or fax (09) 620 1702

Ministry of Health may make special changes to your home. You must not be covered by ACC. If you are aged over 16 and your total costs go above a set limit, Work and Income will work out whether you have to pay part of these costs.



Ministry of Health may provide you with essential equipment for everyday activities regardless of your age. You must not be covered by ACC.



Workbridge

Mahiri



Freephone 0508 858 858

Free fax 0800 080 715

This will put you in touch with your nearest centre where you can get an application form and arrange an interview.

Training Support Fund could pay for adaptive equipment needed for training. Job Support Fund and Self Start could provide equipment to support you in a job. You must not be covered by ACC. \$ limits per year.



TE TĀHUHU O TE MĀTAURANGA

Ministry of Education

through **Centre for Assistive Technology**

Your school can arrange for special equipment to be provided, and will involve your family, teachers and doctors.

For further advice: Special Education Information Line on 0800 622 222

Ministry of Education could provide equipment to help you access education. This funding is not meant as 'whole of life' assistance.



Work and Income

Te Hiranga Tangata

A service of the Ministry of Social Development

Work and Income can talk with you about your situation to make sure you are receiving everything you qualify for.

Call 0800 559 009 for an appointment

If you have costs because of an ongoing condition, Work and Income may be able to help.



If you own your home, Work and Income can provide you with information on how to seek help if your home needs modifying.



How do you get this help?



They will give you a Case Manager who will discuss with you what you are entitled to in your situation.

Claimant Helpline: 0800 101 996

ACC want to help you live as independently as possible after an accident and can make changes to your home.



ACC will help you recover from an accident and get back to work as soon as possible by providing equipment and assistance.



Key



= Equipment



= Housing Modifications



**Don't forget...
Read the notes on the
back of this leaflet.**